



Redesigning health information systems to improve health outcomes

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THE TALLY - Issue #3

Apr - Jul 2018

HIGHLIGHTS



Your questions about PHISICC answered - FAQs and other new resources

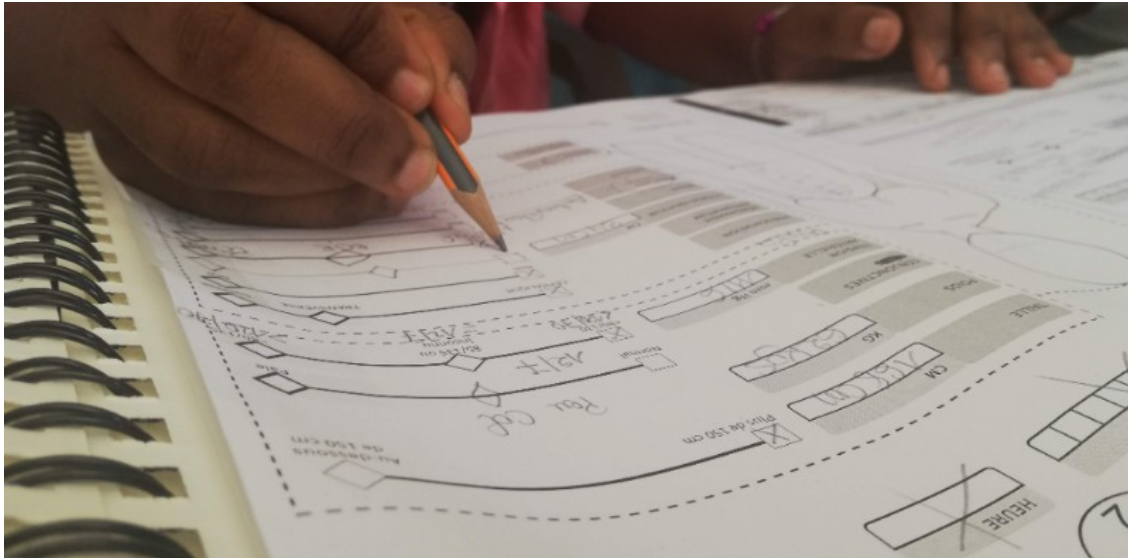
Drawing on questions and comments raised by PHISICC stakeholders over the past few months, we have now compiled a list of [frequently asked questions \(FAQs\)](#) with corresponding answers.

Got a question? Please ask it [here](#). We will continue to update the list as needed.

****NEW**** Do you need a brief overview of all PHISICC workstreams? Find our one page synopses [here](#).

All new resources available in English, French and Portuguese

RESEARCH EVIDENCE TO ACTION



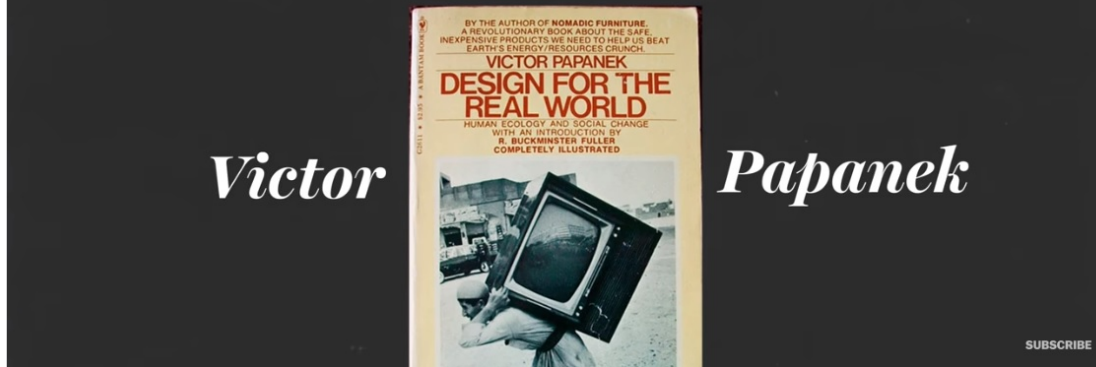
Basel, Maputo, Abidjan! On the road with PHISICC's co-creation groups

In May, PHISICC began working with human-centred design specialists, [Sonder Design](#). This is proving to be a highly productive collaboration.

With great energy and intensity, the team and collaborators from all PHISICC countries have progressed from an initial ['concepting' workshop in Basel](#) through to a full design week in Mozambique. This was followed by another 5-day design session in Côte d'Ivoire. You can see and read more about these sessions [here](#).

Further testing and iteration efforts, now led by the co-creation groups (comprised of health information system stakeholders) in each country under the expert guidance of Damaris Rodriguez (Sonder Design), will continue in Nigeria and Mozambique throughout August with every day bringing new insights and design inspiration.

Design for the **Real World**



How to solve problems like a designer

Did you know?

"When we talk about human-centred design, we're really talking about observing the way humans live their lives and asking interesting questions about: 'Hey, why does somebody do this and not that? or Why is somebody struggling with this problem?...Maybe I could give them a tool to help with that'"

- Tim Brown, CEO and President, IDEO

We talk a lot about human-centred design here at PHISICC but do you know where this approach all started? And do you see the potential for HCD in global health? Take a look at these videos and see what you think...

[How to solve problems like a designer \(5 mins\)](#)

[DevExplains: What is human-centred design - and why does it matter? \(3 mins\)](#)

[What is human-centred design? \(2 mins\)](#)

Help us to help you!

The PHISICC team is motivated to improve health information systems and health outcomes in primary care by bringing our research findings to the **right people at the right time.**

- Do you want to know more about PHISICC or know someone who should?
Are there events or meetings you think we should know about?

Please do get in touch [via email](#).

End tally

Many thanks for your interest in PHISICC. If you've enjoyed the update, please feel free to share it!



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caitlin.jarrett@swisstph.ch

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